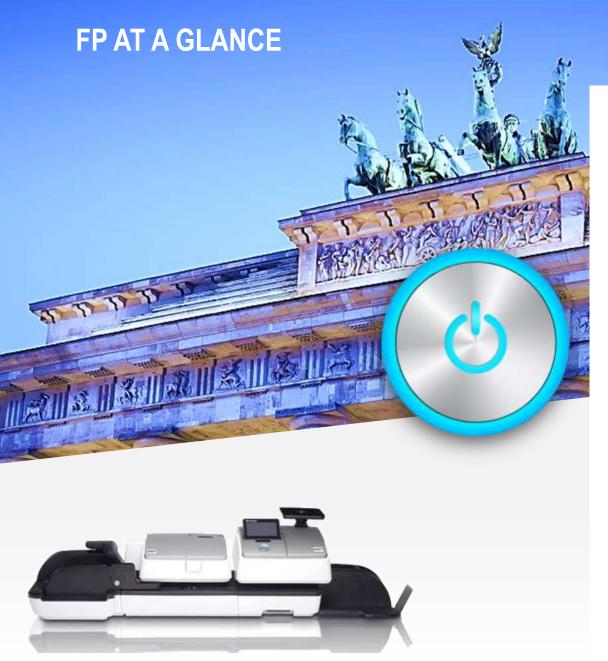


## FP GROUP COMPANY PRESENTATION

SIXTH CORPORATE GERMAN CONFERENCE MUNICH, 20 SEPTEMBER 2017





- ✓ Founded 1923 as Franking Machine Manufacturer
- Additional services and software products enhance product portfolio
- ✓ No. 1 in Germany, No. 3 worldwide
- 1,100 employees, established in more than 40 countries, own subsidiaries in 10 countries
- ✓ Since 2006 public listed
- ✓ FP demonstrates strength. High market entry barriers, high proportion of recurring revenues, strong cashflow
- ✓ We are kick-starting FP's future
- ✓ With new strategy ACT FP will realise potentials

## FP GROUP ACCELERATES ACT GROWTH STRATEGY INCREASE OF REVENUES





EBITDA **€12.7m** 



- Revenues up by 4.1%
- Franking machine business plus 2.4%
- Mail Services plus 9.6%, relaunch of Mail Services initiated
- Adj. EBITDA of €14.9m not including non-recurring effects from Mail Services and investments in ACT
- Sound adjusted free cash flow

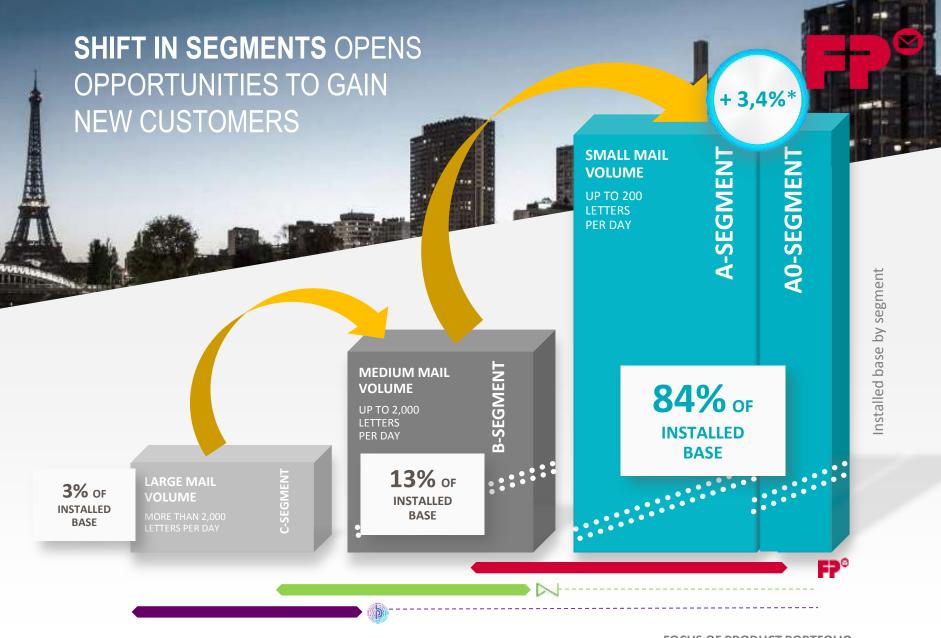
\* Free Cash flow adjusted for acquisition of customer list UK and addition of finance lease assets



# FP GROUP ACT STRATEGY







st Based on data of the four largest meter markets : US, UK, Germany, France (incl. PC-Postage)

**FOCUS OF PRODUCT PORTFOLIO** 



### WE WILL GROW OUR CUSTOMER BASE



FP has more than 10 % market share

90%

of the market can be captured



### **FP GROUP IS AHEAD** OF PEERS



PEER GROUP COMPARISON	FP°	PEER 1	PEER 2
TOTAL REVENUE GROWTH			
H1 2016 (six months)	5%	-5%	-5%
excluding currency effects	6%	-3%	-4%
FY 2016	6%	-3%	-5%
excluding currency effects	7%	-1%	-4%
H1 2017	4%	1%*	-1%
excluding currency effects	4%	-1%*	0%
REVENUE GROWTH FRANKING MACHINE BUS	SINESS		
H1 2016 (six months)	2%	-8%	-7%
excluding currency effects	3%	-6%	NA
FY 2016	2%	-6%	-7%
excluding currency effects	4%	-5%	NA
H1 2017	2%	-2%*	-5%
excluding currency effects	3%	-4%*	NA
* Peer 1: Only data for Q1 2017 available			

FP COMPANY PRESENTATION 20 SEPTEMBER 2017



## POTENTIAL FOR **GROWTH** AND **TRANSFORMATION**



MORE
REVENUE PER
CUSTOMER
& HIGHER
CUSTOMER
RETENTION

GROWTH & TRANS-

FORMATION OF FP

We accompany our customers in their digital transformation and generate further revenue growth

**POTENTIAL** 

**FP TODAY** 

New products and services

grow customer base = win installed base



## STRATEGY ACT

ACT WILL TRANSFORM FP INTO A **GROWTH COMPANY** 

## TRANSFORM FP INTO AN ENLARGED BUSINESS

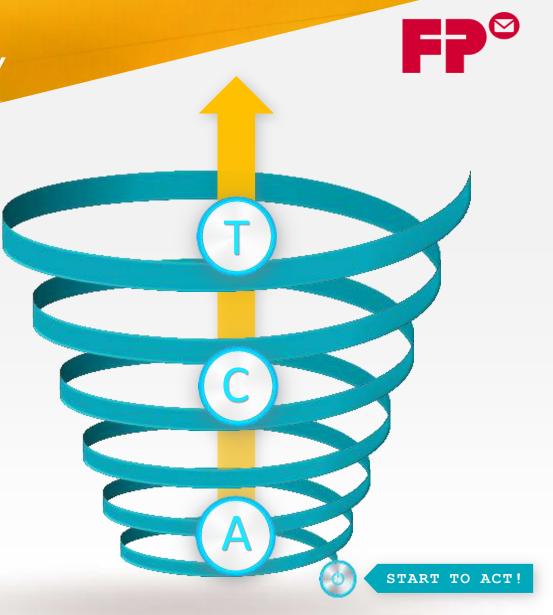
Develop new digital business segments based on our DNA

#### **ACCOMPANY THE CUSTOMER**

Develop **new solutions and services** for existing and new customers

#### **ATTACK IN CORE BUSINESS**

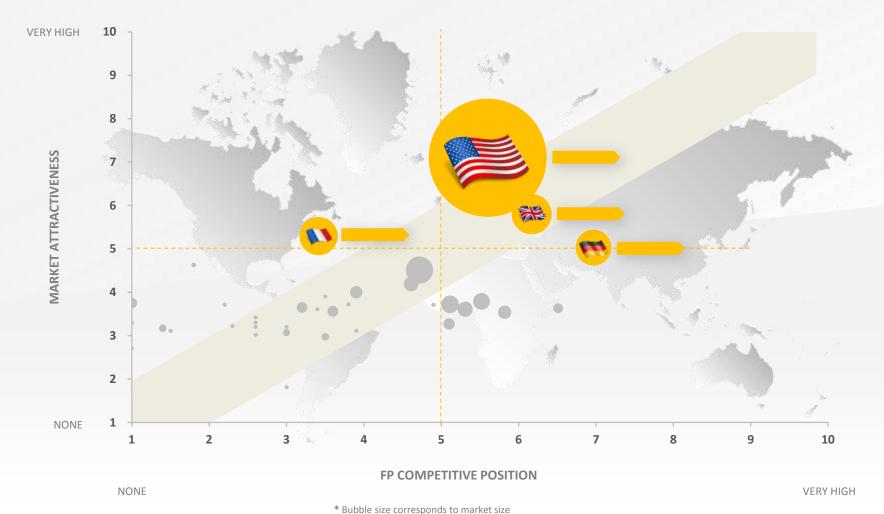
**Expand customer base** and **increase market share** in core business





## WE WILL SIGNIFICANTLY STRENGTHEN OUR ACTIVITIES IN THE US AND FRANCE – THE MOST ATTRACTIVE MARKETS WORLDWIDE





## THE METER MARKET IS STILL ATTRACTIVE, PARTICULARLY FOR SMALL VOLUMES



- Focus on the development of low-cost meter systems that inspire new customer groups
- Increase market share, margin and revenue in the traditional meter market



## DYNAMIC DEVELOPMENT OF THE PARCEL MARKET OPENS GROWTH OPPORTUNITIES FOR FP



- Strong growth in the parcel market also in Small- and Medium-sized Businesses (SMB)
- Customers are looking for efficient shipping solutions
- Digital multi-carrier solutions in SMB segment (offices) hardly exist
- Offer solutions for parcel shipping to benefit from growth in parcel market









## FP FINANCE – SALES AID LEASING WITH KEY CUSTOMER BENEFITS



#### FP as **financing partner** for its customers:

- Completion of consulting and solution expertise
- Funding and other customer benefits
- Individual contract arrangements

Provide a **Sales Aid** Leasing package to FP's sales channels:

- Growth through targeted, proactive sales
- Increase of profitability
- Strengthening of customer loyalty and improved retention





- Direct access to customers
- Easy management of business communication
- Platform for additional products and services





# FP SUPPORTS ITS CUSTOMERS IN THEIR DIGITAL TRANSFORMATION AND THUS GENERATES FURTHER REVENUE GROWTH

#### Digital Transformation does not happen overnight:

- Change and use of digital products/services is a gradual process
- Customers continue to use established processes for confidential and important communication (letter, fax)
- Nevertheless, there is a growing demand for digital alternatives
- There is uncertainty about confidentiality, security and compliance of digital solutions
- FP will use this opportunity

#### **CUSTOMER JOURNEY:**

#### FP WILL FOLLOW ITS CUSTOMERS JOURNEY ...



"81 % of businesses use traditional letter mail."

"66% of large businesses see optimization potential in digitizing inbound mail."

"Only **14** % of businesses exclusively use a **digital archive**."

Processing of letters and parcels within the mailroom

Digitization and processing of inbound mail

Digital document and transaction management



**ANALOG** 

Optimization of document based processes

"53% of business responding do not yet use the potential of digital alternatives." Production and processing of outbound mail

"51% of businesses in SMB segment (50-500 employees) push outsourcing in print/mail business ."



Source: Effizienzreport 2016 of FP; Customer survey, Marktforschungsinstitut mifm, München

## ... TO BE A **COMPETENT PARTNER**IN THEIR DIGITAL TRANSFORMATION



#### Mailroom

Meter, inserter, software products for mail and parcel management

#### **Inbound services**

for digitization and classification of documents

## Digital document and transaction management

Signatures and workflow services



**PRODUCT** 

#### **Need for optimization**

Supply of consulting services

#### **Outbound services**

for analog and digital communication



**SOLUTION** 



## FP BECOMES A PROFESSIONAL PARTNER IN BUSINESS PROCESS OUTSOURCING



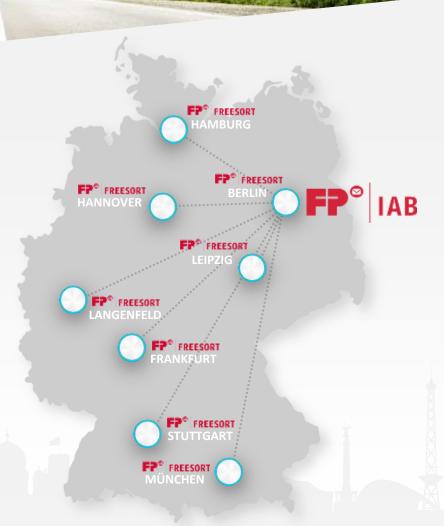
FP positions itself as a "one stop"-partner in the area of in- and outbound management

- Standardization und modularization of existing and future solutions
- Expansion of solutions- and consulting expertise
- Active customer development and expansion of solutions selling
- Enhancement of IT- and project management skills
- Internationalization of Business Process Outsourcing Services (BPO)



## FP UTILIZES INTERNAL SYNERGIES TO STRENGTHEN MARKET POSITION

- Enhance nationwide sorting centers into digitization hubs for inbound mail
- Intelligent combination of logistics and IT services



## FP UTILIZES GROWTH IN THE MARKET FOR DIGITAL TRANSACTION MANAGEMENT



#### **Digital transaction management**

Efficient, secure and compliant business processing of digital transactions by avoiding media disruption and having complete control of transactions

Market volume
of 5 bn. USD with
43% growth p.a
over the next five
years



FP SIGN MEETS THE SPECIAL
NEEDS OF GERMAN AND
EUROPEAN CUSTOMERS FOR
SECURITY AND LEGAL
COMPLIANCE

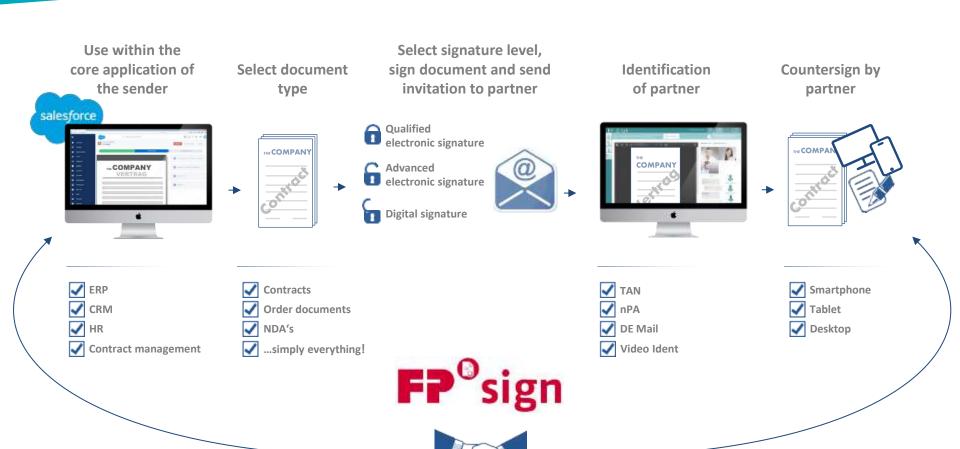
MARKET LAUNCH 20 MARCH '17

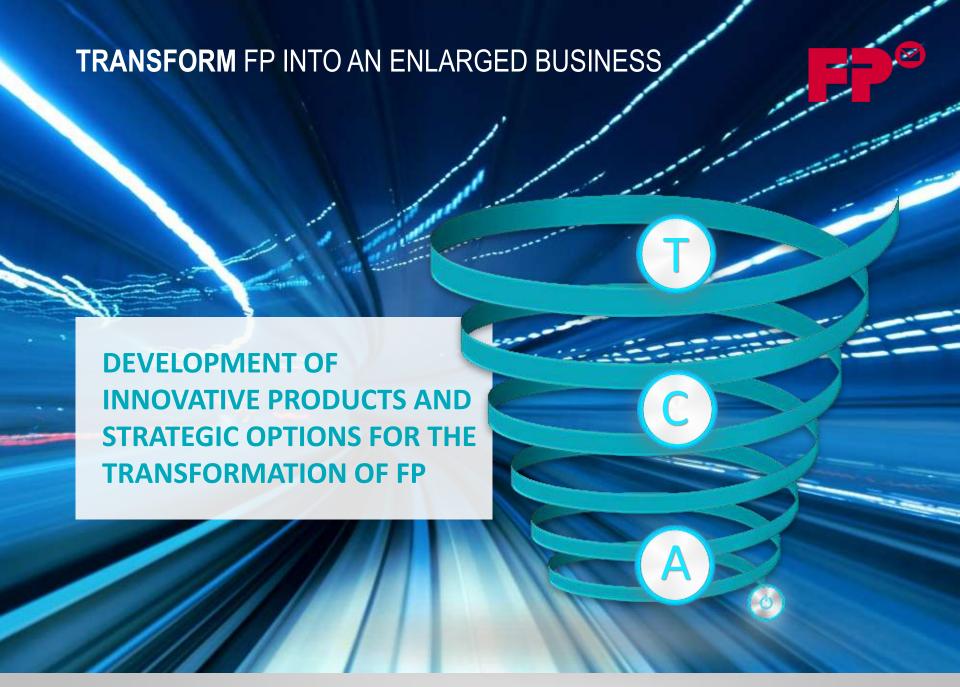
HTTPS://WWW.FP-SIGN.COM

Source: Aragon Research

## **FP-SIGN PLATFORM-BASED** SOLUTION FOR SECURE TRANSACTION MANAGEMENT











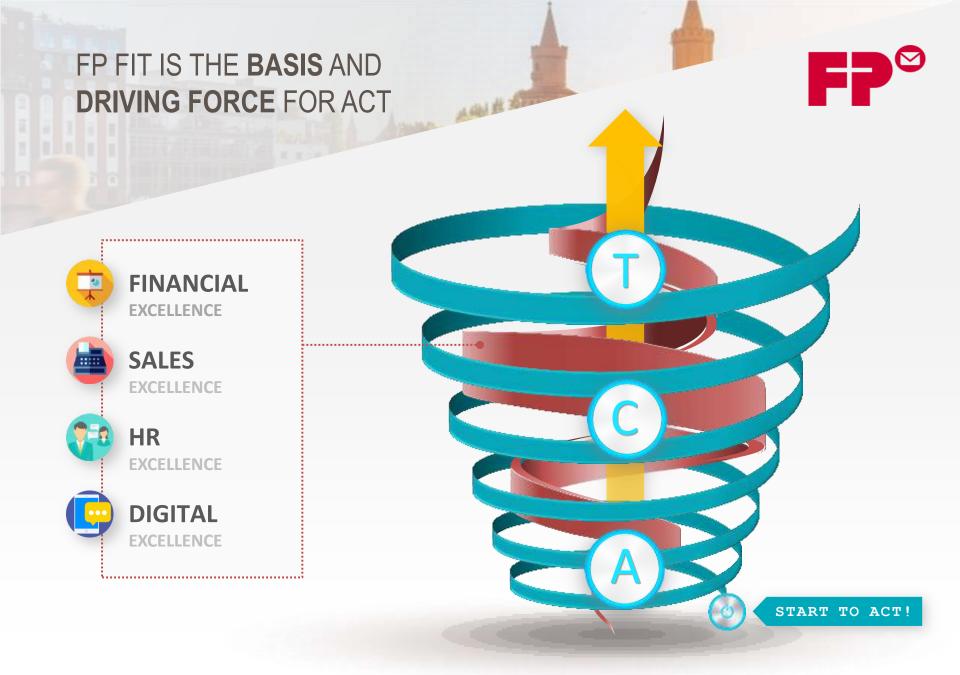
Use of **agile innovation methods** for the **strategic positioning and adaptation of the core business** along the changing customer requirements.



**Exploration and testing of future markets**, products and business models **based on our DNA** (Cryptography, Sensors, Actuators, Connectivity)



# FP FIT START TO ACT



### PREREQUISITE FOR SUCCESS— FP FIT







✓ REORGANIZE FINANCE DEPARTMENT
CLEAR STRUCTURES / CENTRAL VS. DE-CENTRAL RESPONSIBILITY

✓ PRICE MANAGEMENT
REORGANIZATION OF PRICE STRUCTURE / BEST IN CLASS PROCESS

✓ REDESIGN MIS MANAGEMENT INFORMATION SYSTEM
INCREASE QUALITY AND TRANSPARENCY / COMPLIANCE

✓ STRENGTHEN AND ENHANCE SERVICE
OPTIMIZE SERVICE MODEL / ADD NEW SERVICES

✓ PROFESSIONALIZE FINANCE MANAGEMENT GROUP FINANCING / TAX RATIO / WORKING CAPITAL / FUNDING ✓ **DEVELOP SALES DISTRIBUTION**OPTIMIZATION / PROFESSIONALIZATION / CHANNEL MIX

✓ SUPPLY CHAIN MANAGEMENT

REVIEW SUPPLY CHAIN / MANAGEMENT OF MATERIAL COSTS

✓ SIGNIFICANTLY INCREASE MARKET PENETRATION LEAD GENERATION / INTELLIGENT MARKETING

SUSTAINABLE PROFITABILITY THROUGH CUSTOMER FOCUS AND EXCELLENT PROCESSES

### PREREQUISITE FOR SUCCESS- FP FIT







✓ DRIVE INNOVATION CULTURE AND CHANGE LEADERSHIP / RESPONSIBILITY / VALUES

✓ HARMONIZE AND MAKE "IT" MORE EFFECTIVE INFRASTRUCTURE / ERP / WORKFLOWS / COLLABORATION

✓ **IDENTIFY, INSPIRE AND DEVELOP TALENTS**TALENT MANAGEMENT / BRANDING / "FP ACADEMY"

✓ IMPROVE INNOVATION / IP MANAGEMENT R&D PROCESSES / START-UP METHODS / MANAGE PATENTS

- ✓ ESTABLISH CLEAR GOVERNANCE / ORGANIZATION RULES OF PROCEDURE / GUIDELINES / CLEAR COMPETENCIES
- ✓ **REPOSITION DIGITAL BUSINESS**EXPAND KNOW HOW / SECURE COOPERATION PARTNERS

- ✓ **DEVELOP RETENTION PROGRAM**INCENTIVE, COMPENSATION SYSTEMS / COMMUNICATION / EVENTS
- ✓ **DIGITIZE BUSINESS PROCESSES**100% DIGITAL OFFICE / DATA ANALYTICS PLATFORM

SUSTAINABLE PROFITABILITY THROUGH INNOVATION AND EMPOWERMENT



## FP GROUP RESULTS HALF-YEAR 2017

#### REVENUE GROWTH IN FRANKING MACHINE BUSINESS



#### **REVENUES FRANKING MACHINE BUSINESS**

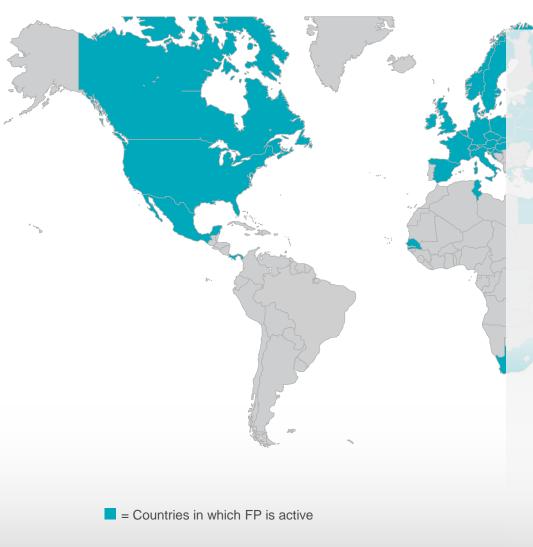
**€ MILLION** 



- ✓ Revenue growth in franking machine business of 2.4%
- ✓ Product sales grew by 9.4% high interest in PostBase products
- ✓ Negative currency effect of €0.2m
- Increasing revenues especially in USA and France

# FP GROUP ATTACKS IN CORE BUSINESS





### USA

- ✓ Market Share of 6.5%
- ✓ Successful launch of PostBase One
- ✓ National Dealer Summit
- ✓ Successful dealer recruiting
- ✓ New lead generation system

### France

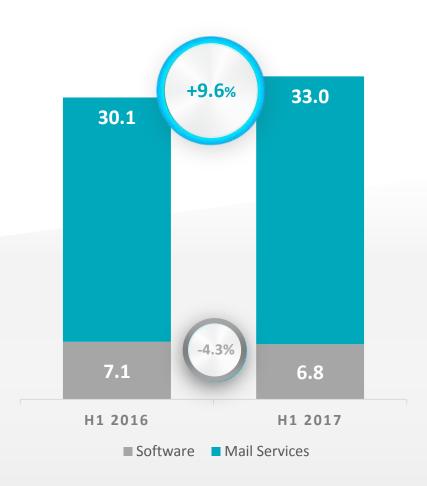
- ✓ Market Share of 1.9%
- Installed base doubled
- ✓ New Sales Office
- Introduction of PostBase One for completion of product offering in progress
- Further increase of total market shares

# CHALLENGING ENVIRONMENT IN MAIL SERVICES AND SOFTWARE BUSINESS



### **REVENUES**

**€ MILLION** 



### **Software**

✓ Temporary decrease in revenues due to change in customer base

### **Mail Services**

- Revenue growth of 9.6% with high purchased services due to franking service
- ✓ Reduction of postage discount by Deutsche Post AG since Jan 1<sup>st</sup>, 2017 burdened revenues by €0.5m
- Detection of deviations and occasional irregularities in internal processes

# BRINGING FORWARD RELAUNCH OF MAIL SERVICES



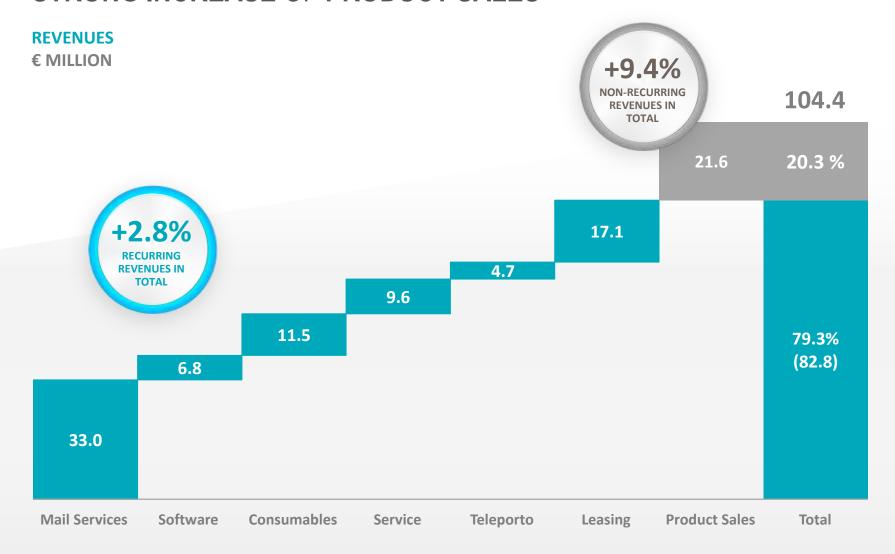


### **Mail Services**

- ✓ Strengthen Management Team
- Enhancement of process quality and security
- ✓ Increasing level of automation
- ✓ Setup of new Mail Services centre
- Qualification programs for staff
- Implementation of continuous improvement process
- Closer integration of Mail Services and Software

# REVENUES AT A GLANCE: STRONG INCREASE OF PRODUCT SALES





# **TRANSITION YEARS 2017 AND 2018**EFFECT ON EARNINGS



€ MILLION	01.01 30.06.2016	01.01 30.06.2017
Revenues	100.3	104.4
EBITDA	14.6	12.7
EBITDA-Marge (%)	14.6	12.2
EBITDA adj.	15.0	14.9
Depreciation/ Amortisation	8.3	9.8
EBIT	6.3	2.9
Net Income	4.0	2.1
EPS (basic, EUR)	0.24	0.13
EPS( diluted, EUR)	0.23	0.13

Average rates

€/\$ H1 2016 = 1.116 and H1 2017 = 1.083 €/£ H1 2016 = 0.779 and H1 2017 = 0.860

### **ACT**

 ✓ Ongoing expected implementation of ACT: expenses of €1.7m, thereof personal expenses €1.0m

### **Mail Services**

- ✓ Reduced margin due to less postage discounts of €0.5m and increase of cost of purchased services (franking services)
- ✓ Extraordinary expenses of €0.5m

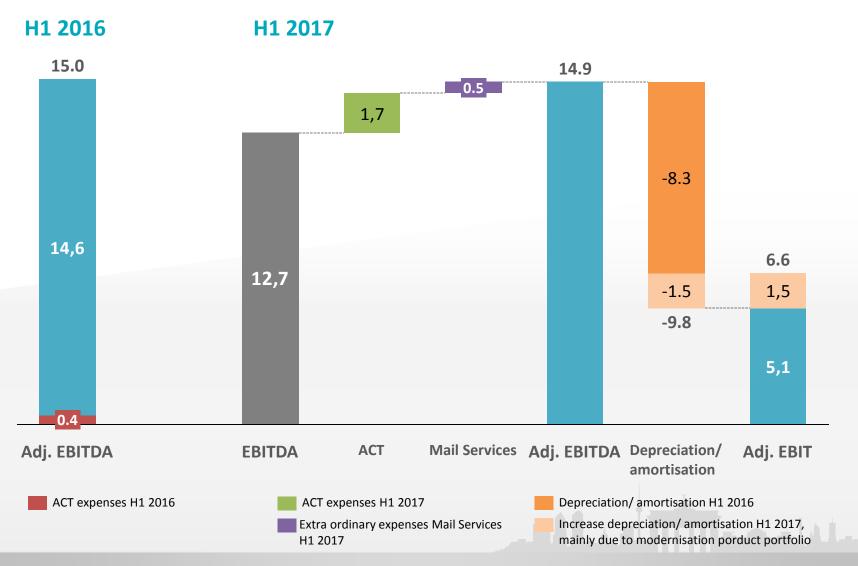
### **Depreciation/Amortisation**

- As expected higher depreciation and amortisation leads to lower EBIT
- Depreciation/amortisation to revenues is expected to level out as of 2018

# ACT GROWTH STRATEGY

# **INVESTMENTS INTO FP's FUTURE**





# **CASH FLOW** COMPARED TO PREVIOUS YEAR



€ MILLION	01.01 30.06.2016	01.01 30.06.2017
Cash flow from operating activities	14.7	12.0
Cash flow from investing activities	-8.5	-8.0
Free Cash flow	6.3	4.0
Adj. Free Cash flow*	7.6	6.7
	<b>7.6</b> -1.2	<b>6.7</b> -4.0

### **Operating activities:**

 Decreasing cash flow due to lower EBITDA

### **Investing activities:**

- Slight temporary decrease of capitalised development costs and investments in rental equipment
- ✓ Acquisition of customer list (UK)

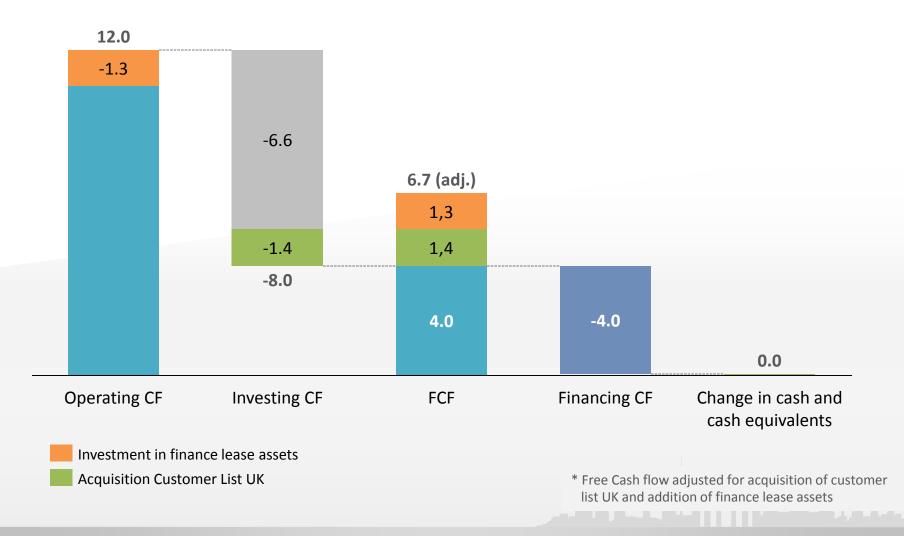
### **Financing activities:**

- Payment of dividends
- Repayment of financial liabilities

<sup>\*</sup> excluding M&A and additions to finance lease assets

# **SOUND ADJUSTED FREE CASH FLOW IN H1 2017**

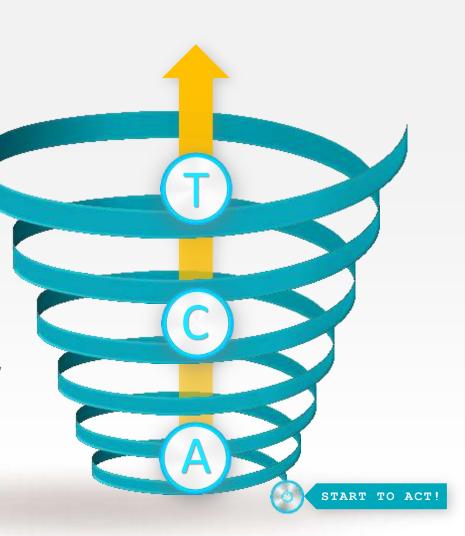




# SUMMARIZING H1 2017 AND OUTLOOK 2017

**FP**<sup>⊗</sup>

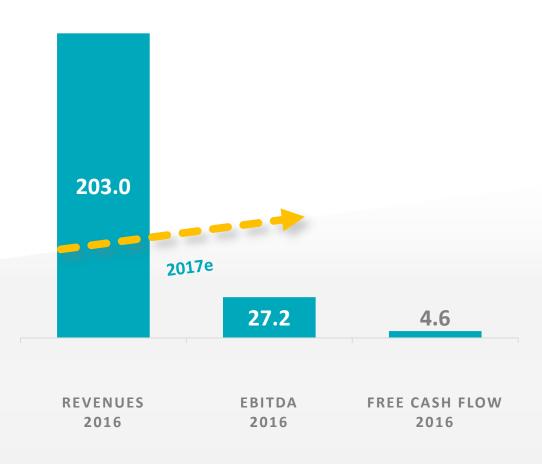
- ✓ FP Group accelerates ACT strategy
- ✓ Increase in market shares against general market trend
- Further growing business in theUSA and France
- Initiated improvements of profitability in Mail Services
- Closer integration of Mail Services and
   Software Solutions business



# **FP MAINTAINS GUIDANCE FOR 2017**







### **REVENUES**

FP expects a slight increase\*

### **EBITDA**

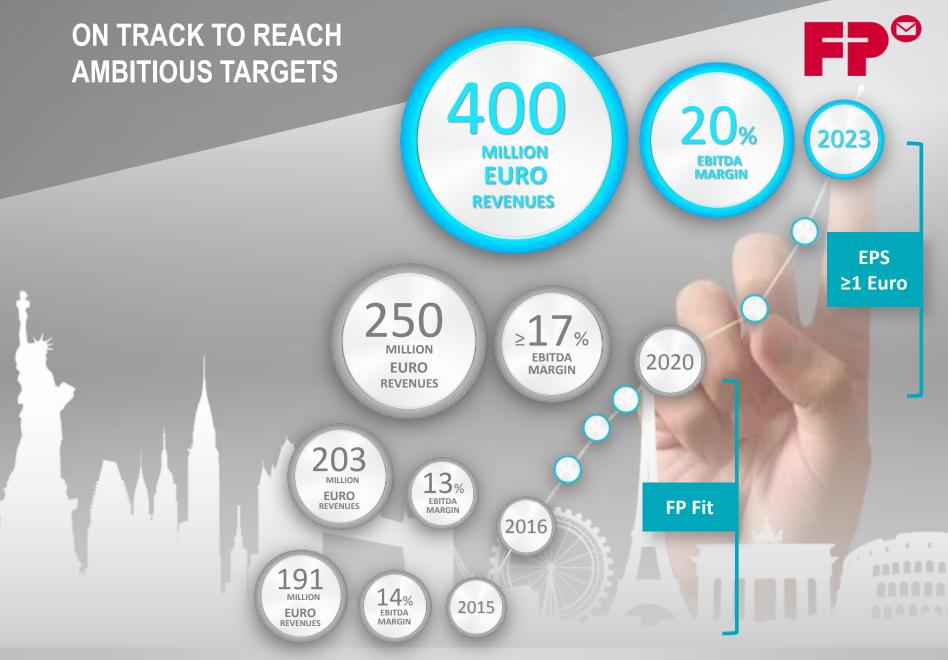
FP expects a slight increase\*

### **FREE CASH FLOW**

FP expects adj. FCF at a similar level to last year\*\*

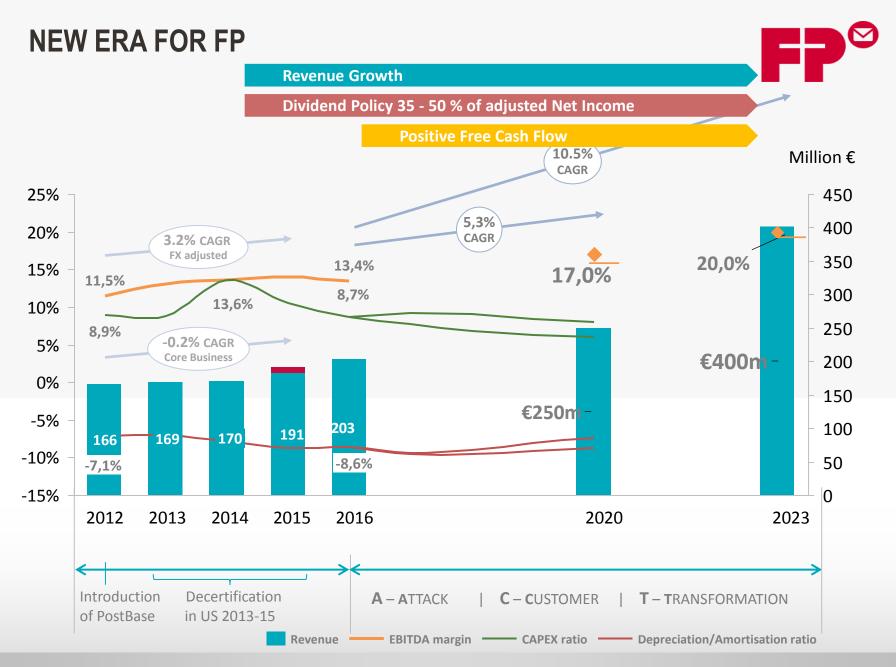
<sup>\*</sup> Based on constant currency level

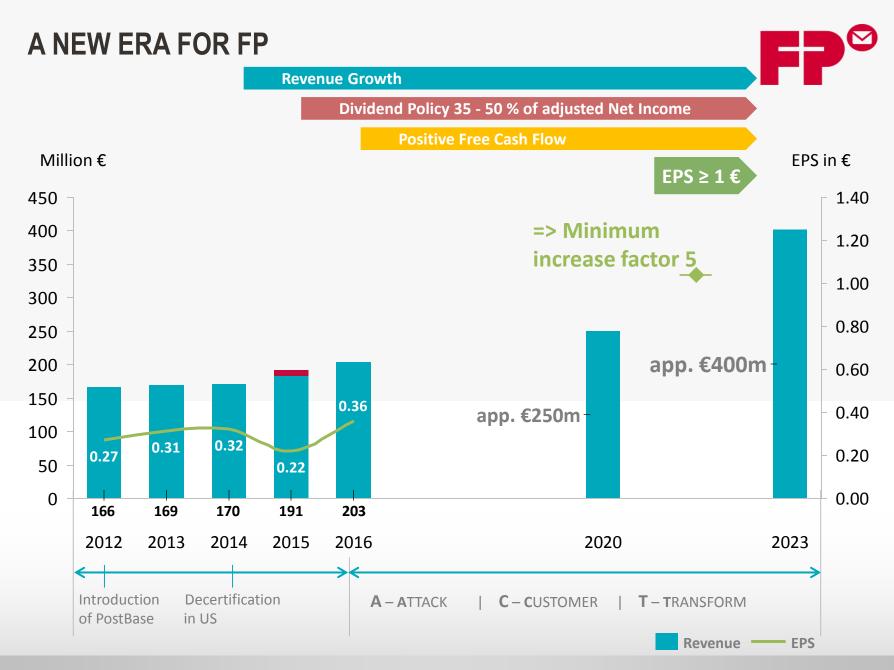
<sup>\*\*</sup> Based on constant currency level, excluding M&A and additions to finance lease assets





# SUMMARY RECAP









# FP GROUP TO BE CONTINUED

# **CONSOLIDATED STATEMENT**OF COMPREHENSIVE INCOME



€ MILLION	H1 2016	H1 2017	%
Revenues	100.3	104.4	4.1
Change in inventories	-0.2	0.5	n/a
Own work capitalised	6.5	5.1	-21.0
Total output	106.6	110.0	3.2
Material expenses	47.8	51.8	8.4
Personnel expenses	28.7	30.3	5.4
Other income ./. expenses	-15.4	-15.2	-1.5
EBITDA	14.6	12.7	-13.2
as % of revenue	14.6	12.2	
Deprecation / Amortisation	8.3	9.8	18.1
EBIT	6.3	2.9	-54.5
Interest result	-0.3	0.7	n/a
Financial results	0.1	-0.3	n/a
Tax results	-2.2	-1.1	-48.3
Net Income	4.0	2.1	-46.9
EPS (€ basic)	0.24	0.13	-45.3
EPS (€ diluted)	0.23	0.13	-44.0

# FINANCIAL SITUATION - BALANCE SHEET



#### **FINANCIAL SITUATION**

**€ MILLION** 



# Decrease of non-current assets due to

- Declining leased products (-13%)
- + Increasing Finance lease receivables (+10%)

### Decrease of current assets due to

- Slight decrease of inventories
- Decreasing trade receivables (-6%)
- Increase of cash and cash equivalents (+3%)

## FINANCIAL SITUATION - BALANCE SHEET



### **FINANCIAL SITUATION**

**€ MILLION** 



**Equity ratio** of **20.7%** (2016: 21.5%)

**Decrease of non-current** liabilities due to

✓ Decreasing financial liabilities

**Decrease of current** liabilities due to

Decreasing provisions

## THE GLOBAL SUCCESS OF POSTBASE





### PostBase Mini:

https://www.youtube.com/watch?v=HB9PvOrajCY

# **FP MANAGEMENT**

### **Rüdiger Andreas** Günther **CEO** and **CFO**

since January 2016 with FP

Bank Apprenticeship and **Business Administration studies** in Göttingen, North Carolina, USA

- √ 1985 Beginning of career at today's Bank of America in Chicago, USA
- ✓ Afterwards responsible for finance department at Metro AG
- √ 1993 Change to Claas KGaA: 13 years CFO and CEO
- ✓ Afterwards Board positions within Infineon and Arcandor
- ✓ 2012 Change to Jenoptik AG as CFO



since June 2013 with FP

Banker and Economist (WAH)

- More than 30 years of sales experience in the IT and telecommunications industry
- Executive positions in sales management and general management of international groups such as Oki Systems, Konica Minolta Printing Solutions und Ricoh
- ✓ CEO of Utax GmbH (was) acquired by Kyocera Corporation in 2010)



since February 2015 with FP

Degree in Business Administration (BA) specializing in Business Computer Science

- ✓ Many years of experience in Output Management, IT and Software Solutions
- ✓ National and international positions at IBM Germany **GmbH**
- Responsible for Professional Services, Information Technology and Group Program Management at TA Triumph-Adler GmbH





# FP AT THE STOCK MARKET





Segment Prime Standard/ All Industrial

**IPO** 30 November 2006

Reuters FPHG.DE

**Shares** 16.3 million

Freefloat 74.3% (according to GSE Frankfurt)

**Coverage** Hauck & Aufhäuser, Warburg Research

MAIN SHAREHOLDER	
3R Investments	10.3%
INKA MBH	10.2%
Quaero Capital	5.2%
SALTARAX GMBH	3.6%
Ludic GmbH	3.5%
RUDOLF HEIL	3.0%



### **24 August 2017**

Results for the Half Year 2017

### **16 November 2017**

Results for the Third Quarter 2017



### **Sabina Prüser**

Corporate Communication
Vice President Investor Relations / PR

### **Francotyp-Postalia Holding AG**

Prenzlauer Promenade 28 13089 Berlin

### **Telephone**

Fon + 49 (0) 30 220 660 410 Fax + 49 (0) 30 220 660 425

s.prueser@francotyp.com

# Blog

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### **Twitter**

www.twitter.com/ir\_fp

## DISCLAIMER



This report contains forward-looking statements on the business development of the Francotyp-Postalia Group. These statements are based on assumptions relating to the development of the economic and legal environment in individual countries and economic regions, which we have made on the basis of the information available to us and which we consider to be realistic at the time of going to press.

The estimates given entail a degree of risk, and the actual developments may differ from those forecast. Consequently, any unexpected fall in demand or economic stagnation in our key sales markets, such as Western Europe (and especially Germany) or in the USA, UK, or Canada, and Singapore will have a corresponding impact on the development of our business.

The same applies in the event of a significant shift in current exchange rates relative to the US dollar, sterling, Canadian dollars, Singapore dollars. In addition, expected business development may vary if the assessments of value-enhancing factors and risks presented in the 2016 Annual Report develop in a way other than we are currently expecting.



# FP GROUP